

All Dogs Club

# RESERVATION AND CANCELLATION POLICY

**\*\*All services must be PAID IN FULL at time of booking\*\***

- Overnight boarding cancellations must be made at least 48 hours in advance of the scheduled arrival time to receive ADC 'club credit' for the full amount.
- If the booking is cancelled less than 48 hours before the scheduled arrival there will be a forfeiture of payment.
- ADC does not offer refunds or credit card credits. All modified services transactions will result in club credit.
- There will be an \$8 convenience charge added to all same-day and walk-in reservations.
- We appreciate 24 hours notice for all overnight boarding reservations.
- Any special requests or services outside of regular ADC procedures and policies-- if we are able to accommodate-- will incur additional charges to be determined by ADC administration.

Thank you for your understanding!